Agenda



- Councillor Susan Aitken Leader of Glasgow City Council, Chair of the Glasgow City Region Cabinet, Convenor for City and City Region Economy and Just Transition.
- ➤ Mike McNally Head of UK Shared Prosperity Fund, Glasgow City Region.
- Glasgow City Region 5G Innovation Region Project
- SCONDA Project
- ONSIDE Project
- ➤ Dejan Bojic Head of Technical Design Authority, Future Network Programmes. Department for Science, Innovation and Technology
- University Of Strathclyde and Neutral Wireless Popup 5G Demonstration
- Networking and Lunch

Councillor Susan Aitken

Leader of Glasgow City Council,
Chair of the Glasgow City Region Cabinet,
Convenor for City and City Region Economy and
Just Transition.

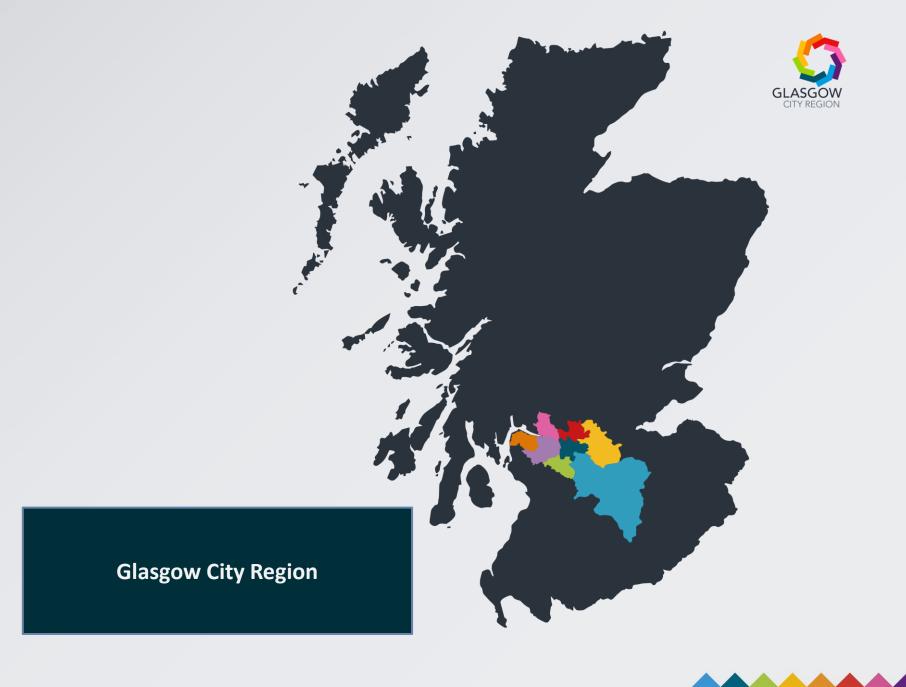




Mike McNally

Head of UK Shared Prosperity Fund, Glasgow City Region.





City Region Economy at a glance



£48 billion

Total GVA – 4th largest UK City Region outside of London.



73.3%

In employment – with rate remaining steady through Covid-19



3.1%

Unemployment rate



+127,000

Additional fibre broadband connections since 2020



47.4%

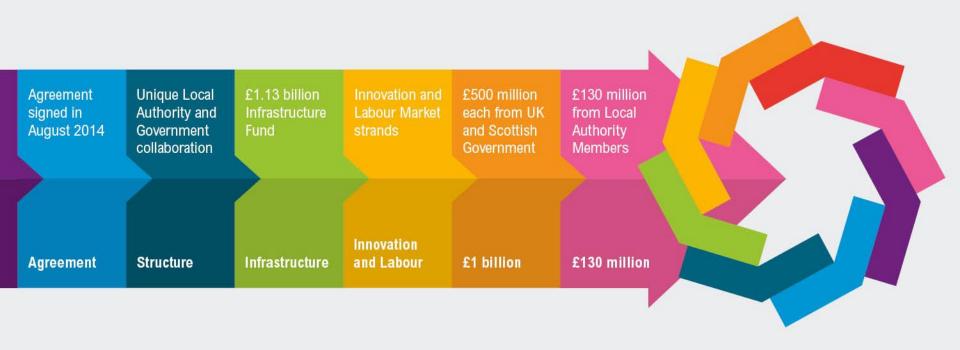
Proportion of working age population educated to degree-level

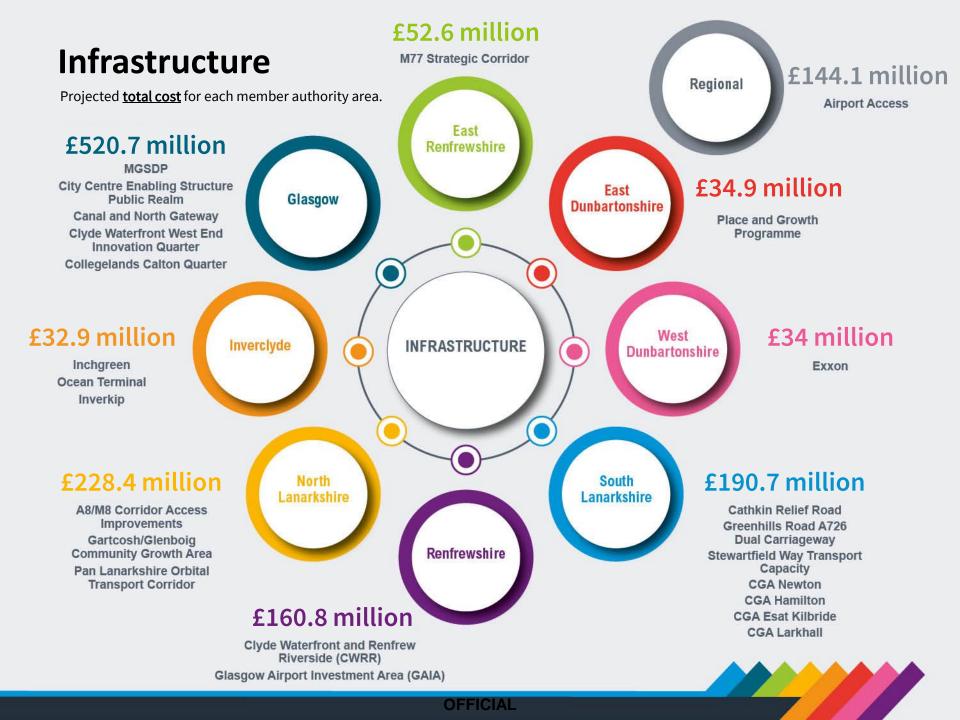


1.85 million

Total population, 33.7% of Scotland

Our City Deal





The Regional Economic Strategy

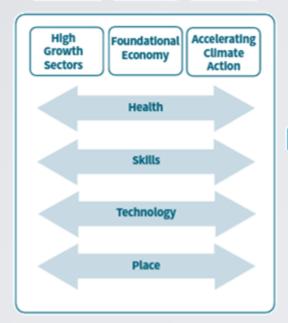
In 2022, the Region published the Regional Economic Strategy which is based on an extensive evidence base and stakeholder engagement

CHALLENGES AND OPPORTUNITIES





Addressing the Climate **Emergency**





Vision and Missions

The Regional Partners' commitment to transforming the economy to address the challenges can be seen in a new vision and three interlinked missions:

By 2030, Glasgow City Region will have the most Innovative, Inclusive and Resilient Economy in the UK



MISSION 1

By 2030, the Region will have the most inclusive major city-region economy in the UK.



MISSION 2

By 2030, the Region will have the most productive major city-region economy in the UK.



By 2030, the Region will have the most advanced city-region economy in the UK in the race to net zero and climate resilience.

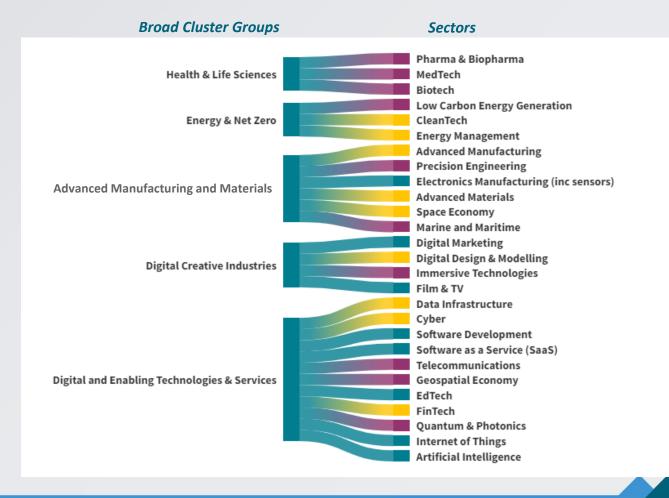
Delivering Regional Priorities

The Region has a series of priorities. With the right approach the combined invest in GCR can help address a wide range of these



Cluster Strengths & Specialisms

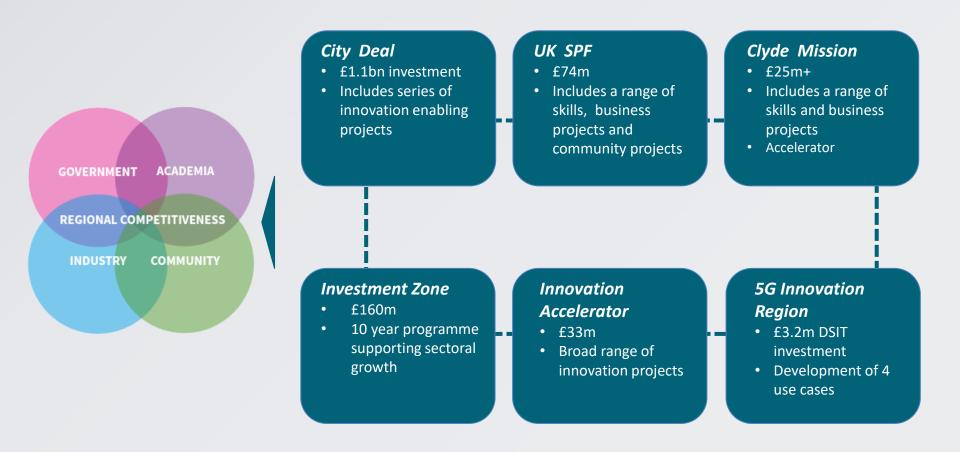
The group of clusters has been agreed with the eight Local Authorities, Innovate UK, Glasgow University, Strathclyde University, University West Scotland, Glasgow Colleges and Scottish Enterprise



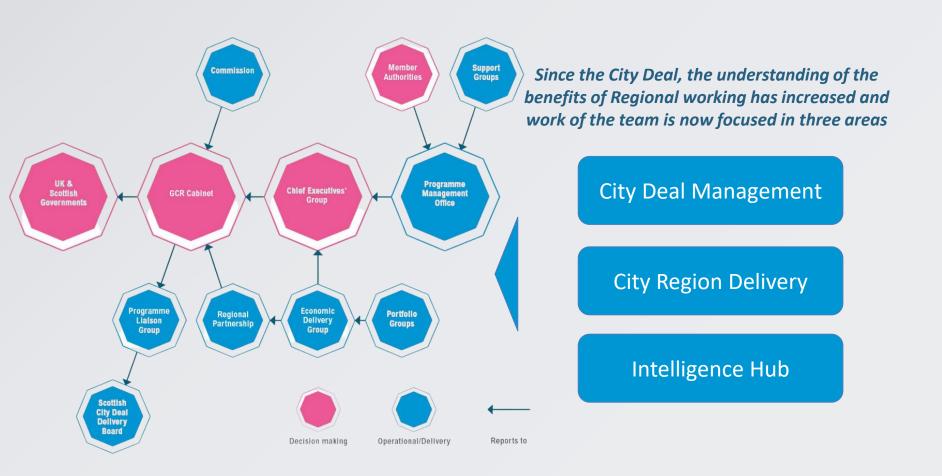
- Sectors in purple represent existing specialisms
- Sectors in yellow represent emerging specialisms
- Sectors in green represent strengths

Integrating Activity

Investment to deliver the Regional Economic Strategy



City Region Governance



GCR 5GIR Project





Contents

• Summary

Α	Programme Overview
В	Health and Social Care Monitoring Workstream
С	Asset Monitoring and Maintenance Workstream

Glasgow 5G Innovation Region: Using Technologies to Better Deliver Local Services

GCR will utilise existing Internet of Things (IoT) deployments and smart city applications to identify, deliver and propagate use cases for utilising advanced wireless technologies and driving improvements in public and private sector service delivery

• **Deprivation:** Long standing concentrations of poverty including digital poverty (connectivity as biggest factor)

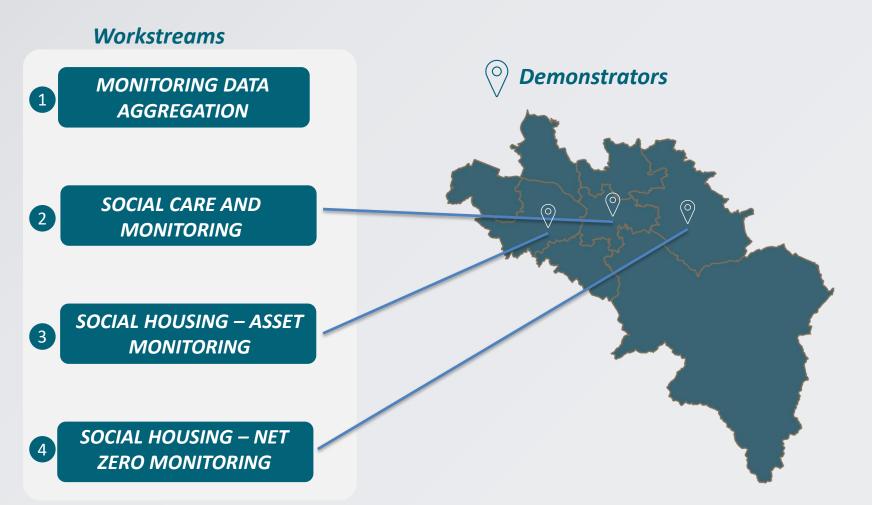
Population: high multi-morbidity, low life expectancy, & significant health and social inequalities coupled with ageing population

Addressing Key Issues in Our Communities

- Housing Stock: over 240,000 social homes, ageing stock, increasing maintenance costs & challenging energy efficiency and net zero targets
- Increased Service Demand / Budget Pressures: Increasing demand into health & social care services & funding and service sustainability pressures
- PSTN switch over in 2025 impacting existing telecare deployments

Glasgow 5G Innovation Region: Overview

The Project has been designed around four workstreams – focusing on three key demonstrators



Glasgow 5G Innovation Region: Approach

There are three key elements to the work which will cut across all four workstreams

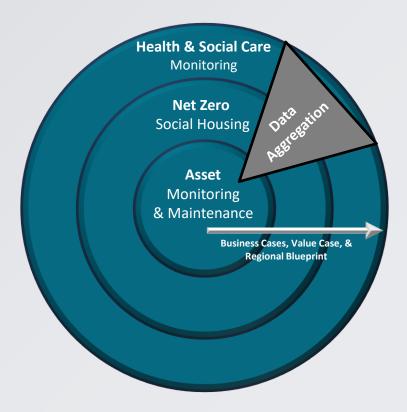
Mapping the Best Practice

- Review each workstream to understand the current best practice' system / architecture works
- Wireframe / Test of change

Systems Change Review how each of these models of best practice could be adopted elsewhere – Regionally, also nationally

Business Case Development Development of business cases for each workstream

Glasgow 5G Innovation Region: Opportunities / Deliverables



Focus on Business Cases, Value Case & Regional Blueprint

OPPORTUNITIES

- Scaled Technology & Connectivity Adoption
- Expedite **5GIR objectives**
- Commercial Innovation
- Attract Investment
- 1st of Type Model to be **Replicated** at UK Scale

Glenda Cook Planning Manager Glasgow Health and Social Care Partnership

Programme Overview
 Health and Social Care Monitoring Workstream
 Asset Monitoring and Maintenance Workstream
 Summary



Telecare

- Over three decades of analogue telecare
- Industry complacency
- Lack of innovation
- Absence of change drivers
- Poor data analysis
- Dubious efficacy of some products







Analogue Switch Off

- Catalyst for change deadline set
- Innovation inertia from telecare industry
- Growing consumer expectations/Generational shift
- 'Like for like' offer
- Connectivity: the rising spectre







The Proposition: Alexa

- What are we proposing?
- Why Alexa?
- Why now?







Alexa: Opportunity

- Harness cutting edge technology
- Introduce a new model of telecare
- Support self management
- Normalisation of care technology
- Development potential







Benefits Realisation

- Increased efficacy and efficiency
- Predictive technology
- Conveyance avoidance
- Maintaining individuals in their own home
- Alleviate pressure on direct care provision by HSCP
- Cost benefits



Patrick Murray Head of Digital, Transformation and Customer Service Renfrewshire Council

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Our Strategic Focus on Smart Social Homes

"Having secured best value pricing from partners who want to make at-scale social impact, we can build an Invest to Save Business Case to deliver step changes in outcomes by deploying free connectivity to social homes as a platform for deploying in-the-home solutions that enable efficiency, productivity, and performance improvements to be sustained at whole system scale such that the investment pays for itself." – Our Primary Hypotheses to Test & Prove via our Demonstrator Project



AMBITION

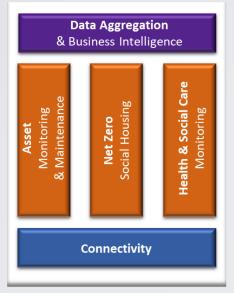
- Free Connectivity to 10,000 Social Homes leveraging our fibre infrastructure and other connectivity solutions
- Create an Invest to Save Business Case for investment based on the ROI from deploying in-the-home solutions
- Learn from pilot deployment of sensors in 300 social homes measuring Humidity, Temperature and CO2 levels
- Hypotheses-Led Approach to identify, prioritise, and validate benefits opportunities (financial and non-financial)
- Manage a 3-Month Demonstrator Project to produce a Business Case and Blueprint starting in early 2024
- Demonstrator scope covers all 5GIR workstreams with IoT solutions and data aggregation as a primary focus
- Deliver a Launch-pad in Renfrewshire to expedite 5GIR objectives by sharing knowledge, insights, hypotheses, business case, and blueprint via our Innovation Network
- Secure Go-Decision at end of demonstrator to move into a 12-month Implementation Phase to deploy scaled connectivity, digital, and data solutions that maximise the ROI for the Council, NHS, HSCP, and CPP

Our Building Blocks

Partner Ecosystem

- Portfolio of Partners: Connectivity, Digital In-The-Home Solutions, and Data Analytics
- Portfolio of Case Studies, Use Cases, and Benefits Evidence
- Partner Investment to Deploy at Scale and Maximise Social Value/ESG Outcomes
- Academic Partners to Bring Insights, Innovation Pathways, and Access to Test of Change Funding

Core Workstreams



PMO & Design Authority

- Partner & Stakeholder Engagement
- Market Engagement
- Workshop Planning & Co-ordination
- Business Change Management
- Stakeholder Engagement
- Communications, Personas & Journeys
- As-Is Service Mapping
- Hypotheses Definition & Testing
- Benefits Sizing & Prioritisation
- To-Be Blueprint & Roadmap
- Change & Benefits Planning
- Business Case Delivery
- Blueprint Delivery

Innovation Network

- Sharing Insights & Learning across GCR Partners
- Pushing Boundaries on What's Possible and Testing New Hypotheses
- Learning from International Experience
- Continually Assessing
 Solution Options to add
 to Partner Ecosystem

Business Cases

Strategic Commercial
Case Case

Financial Case Economic Case **Management** Case Building Invest to Save Business Cases



We continue to shape our partner ecosystem which will include existing GCR solution partners



We will cover all 5GIR workstreams as each will be vital to delivering our Invest to Save returns



We will share knowledge, templates, and outputs with GCR local authority partners to help accelerate pace, reduce risks, and maximise 5GIR benefits

Our Demonstrator Phasing

Project Mobilised & Invest to Save Implementation Go/No-Go Baseline Understood Potential Understood Month 2 Month 3 Month 1 **MOBILISE** the project **TEST** the hypotheses Set Up the PMO **DISCOVER** the 'As-Is' position Engage with Council Heads of **DESIGN** the 'To-Be' blueprint Develop Service & Operational Teams Connectivity Assessment Communications Engage with HSCP Clinical & Social Housing Assessment Develop a high-level Materials & Plans **Operational Teams** Agree Approach to Information Governance **Business Blueprint** Engage with CPP stakeholders Assessment across the in-scope Tenant Engagement PLAN the changes to realise benefits across partner organisations Digital Poverty Assessment services Build Awareness Facilitate hypotheses Broadband Connectivity Already Develop a high-level Across All Develop Benefit Plans to highlight what needs to change workshops in Social Homes **Technical Blueprint** Stakeholders to realise the benefits Facilitate hypotheses small Tenant Perceptions on in-theacross the in-scope ■ Baseline the Roll Out Understand and resolve all barriers to realisation. groups home monitoring services Phasing Agree benefits targets with Heads of Service Facilitate hypotheses Provide solution Develop Plan & Evidence of Digital Poverty & validation sessions Impacts on Health & Wellbeing insights on achieving Controls FINALISE the Invest to Save business case Build the Benefits Portfolio holistic data Current In-The-Home ■ Agree Governance & Track the Recurring Cash Update the Strategic Case following partner engagement Monitoring aggregation Reporting Release & ROI Profile Update the Commercial Case as solution costs crystalise Current Net Zero Initiatives Agree Approvals Update the Financial Case based on the hypotheses-led Current Business & Technical Processes benefits and ROI analysis Architectures Current Data Architecture & Update the Socio-Economic Case Update the Management Case to present the Holistic Aggregation implementation priorities, rationale, and approach Integrated Innovation Network Event #1: Hypotheses Portfolio Innovation Network Event #2: Invest to Save Innovation Network Event #3: Governance & Overview of our Smart & & Data-Led Insights Overview of our Hypotheses **Business Case** Overview of our Invest to Save Reporting In Place to Connected Social Home Presented to GCR Based Approach and Insights & Presented to GCR Approach and our 5-Stage share insights Approach & Whole System Focus Steering Group Learning to Accelerate Benefits **Business Case Model** Steering Group



Activities

Scale

We have secured strong support for the demonstrator



We will expedite learning and positive 5GIR outcomes at GCR scale



We will collaborate closely with the 5GIR Delivery Taskforce to maximise early benefits

Our Initial Benefits 'Levers' To Test

- REDUCE VOIDS & LOST INCOME: intentional focus on identifying empty homes & accelerating turnaround times
- REDUCE REPAIRS COSTS: enable right-time repairs, reduce assessment visits, & prevent escalation to major repairs
- REDUCE HOME CARE COSTS: enable remote monitoring, reduce home visits, & accelerate switch from analogue
- REDUCE CONTACT CENTRE COSTS: reduce repairs calls & time invested in complex case management
- RELEASE PRODUCTIVE TIME: release time to support/care in Council teams, HSCP teams, & CPP partner teams
- IMPROVE COMPLIANCE: SHR focus on damp & energy efficiency, and reduce reputational risk, claims & penalties
- REDUCE NHS COSTS: digitally enable on-time discharge (£39M in GGC 22-23) & shift the balance of care
- ADDRESS HEALTH INEQUALITIES: digital poverty no longer prevents access to in-the-home & national solutions
- **ENHANCE TENANT WELLBEING**: reduce inequalities, reduce fuel poverty & improve social connectedness
 - We will add to the Hypotheses to Test through engagement with stakeholders in Renfrewshire and via the 5GIR Delivery Taskforce
- Having shared our initial Hypotheses with the 5GIR Steering Group, we'll continue to collaborate as one team to accelerate 5GIR benefits at GCR scale

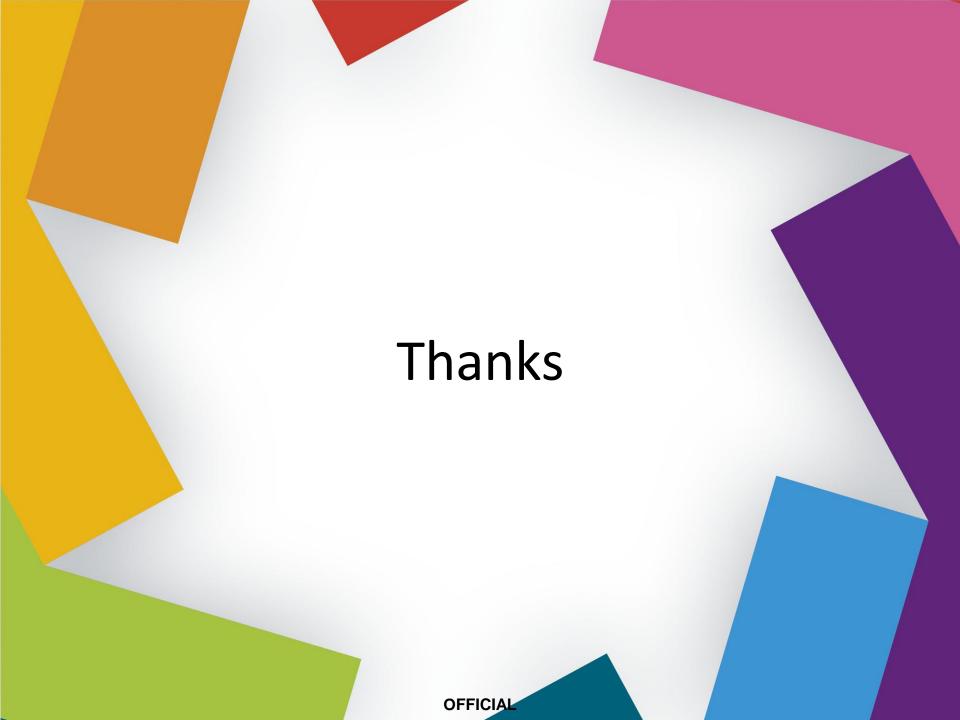
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Summary

Taking a Regional Approach and delivering across the workstreams, we will collaborate to Test, Learn & Scale Up to create more efficient and effective service delivery – and establish an approach that can be replicated across the UK

The GCR 5G Innovation Project will:

- Accelerate pace, reduce risk, & maximise benefits at GCR scale
- Leverage demonstrators to expedite learning & re-use
- Enable holistic & data-driven decision making
- Accelerate opportunities for scaled technology & connectivity adoption
- Test & prove commercial models, not just the technology
- Deliver solution business cases, and blueprints to attract investment



Our Focus on Net Zero Social Homes

Leverage experience from 19 net zero emission homes in North Lanarkshire with the following as standard

- Solar panels producing up to 4KW of electricity to reduce CO2 emissions and reduce heating costs
- Battery storage units to store the electricity, designed to top-up during cheaper off-peak periods
- Energy efficient air source heat pumps to provide heating using gas or other carbon sources
- Enhanced insulation to minimise heat loss
- Enhanced windows and doors specifications
- Electric vehicle charging pillars in every parking court
- Aim is to reduce carbon emissions, reduce energy costs, tackle fuel poverty, and achieve 'A' rated Energy ratings

Consider wider solutions to enable Net Zero outcomes

- IoT solutions to track temperature and humidity to measure effectiveness of net zero improvements
- Smart thermostats to moderate temperature based on need
- Smart lighting based on movement in the property
- Collaborate with HACT and other UK wide organisations to leverage all possible technology-enabled net zero solutions
- Consider Net Zero as one outcome across a portfolio of Smart Social Home outcomes given IoT dependencies



Provide Invest to Save Evidence Bases & Scale Up Opportunities

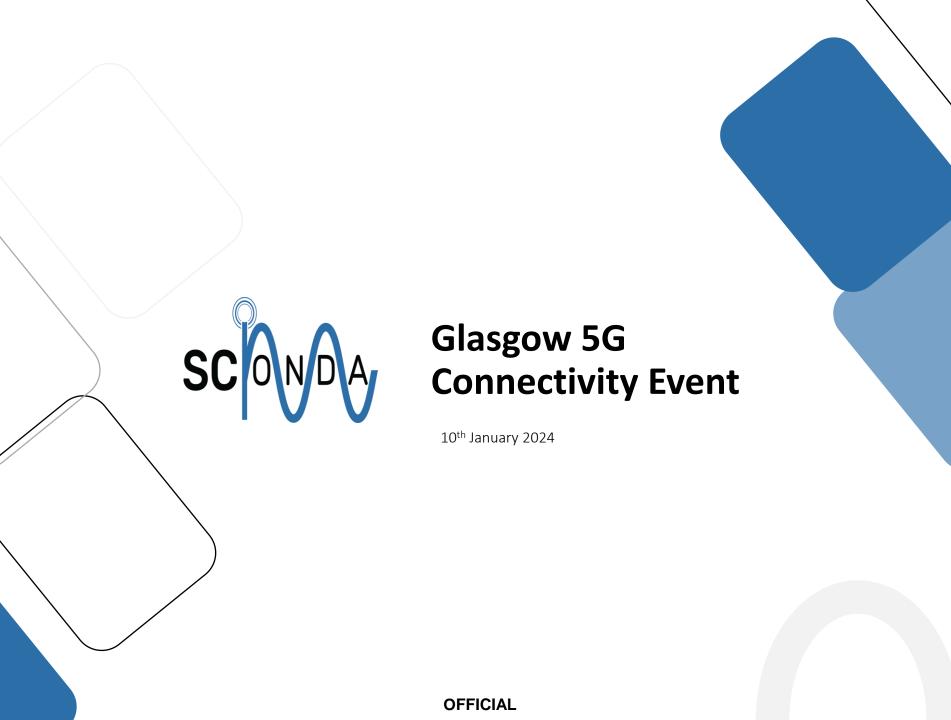
- Use North Lanarkshire as a launch pad to share knowledge and expedite Net Zero Investment Case analysis at GCR scale
- Leverage experience from sensor deployments across GCR partners, identifying all net zero benefits delivered
- Integrate analysis of Net Zero solutions as part of Smart Social Homes to maximise benefits and ROI at a portfolio level



SCONDA Project

Mike Carter AWTG Director of Public Networks

Claire Venners
Boldyn - Director of Smart Places



ONE (Open Networks Ecosystem) Competition



The Open Networks Ecosystem Competition is offering up to £80m of funding in the next phase of the UK Open Networks Research and Development (R&D) Fund

Key Challenge Area

- RIC and other RAN Software Automation
- · Processors, RF, and other RAN Hardware
- High Demand Density (HDD) Use Cases/Demonstrations: HDD sites such as urban areas, airports, sports
 venues and major public events represent the most challenging environments for the technical
 performance of mobile networks. We're looking to fund projects which seek to develop, demonstrate and
 test approaches for optimising mobile network performance in High Demand Density environments

Objective: Develop, demonstrate and test approaches to optimising Open RAN network performance in High Demand Density (HDD) environments.



SCONDA (Small Cells OpenRAN Network in Dense Area)

The SCONDA project will build, integrate, optimise and deliver an Open RAN network in Glasgow City Centre, integrated to the existing Three UK Core Network, operating alongside their traditional RAN

The project will aim to deploy a cluster of 53 small cells in hotspot locations in Glasgow City Centre creating a densification layer

- The system is capable of serving the needs of Three UK customers in a dense urban environment
- Open RAN (Radio Access network) small cells can be deployed in effective manner reducing complexity and cost of deployment
- Include a RIC (RAN Intelligent Controller) solution to orchestrate the management of the Open + (multi-vendor) Traditional RAN

Expected to optimise the Open RAN system during the project duration. Focusing on automation and softwarisation of processes and methodologies, and Lessons Learned for the Industry

Increase the knowledge base for a Tier 1 Network operator in adopting Open RAN into its eco-system



Who are the partners?

AWTG – Programme Lead - bringing its expertise as a system integrator, ensuring that innovations and lessons learned in this project are realised

Three – Technical Owner – Integrating to their Network, and adoption of Open RAN into their eco-system

Boldyn – Deployment Partner - bringing their 'site + fibre + connectivity' model. Crowd-source analysis to pin-point new cell locations, and simple and effective Acquisition, Design and Construction (ADC)

Mavenir – ORAN Provider. Will develop and provide the small cell suitable for Three spectrum, and ORAN based on a new future proof scalable and cost-effective network design

PI Works – RIC Provider. Will integrate its RAN Intelligent Controller and develop suitable rApps for inter-operability and energy saving / load balancing with the Traditional RAN

S5GC – Benefits Realisation and Information Dissemination. Responsible for monitoring and measuring the benefits that are identified at each phase of the project

Accenture – Benchmarking expertise to measure the enhanced customer experience University of Glasgow – Deployment of an Indoor Network using Flex5G solution University of Surrey – ORAN expertise in App development and FlexiDAS solution













SCONDA – Is it easy?



But the opportunity is huge...



SCONDA – What it means







- *Catalyst for ORAN and HDD solutions
- *Maintain integrity of city architecture
 - *Access to fast 5G network for all
- *Fosters innovation in urban connectivity

- *Faster Deployment of service
- *Increase Vendor Ecosystem
 - *Lower cost of deployment
- *Increase coverage footprint

- *Expedite nationwide Implementation of 5G Services
 - *Increase Vendor Ecosystem
 - *Net Zero
 - *Innovation, competition,

vide



ONSIDE Project



ON-SIDE

Open Network Shared Spectrum Innovation and Design Environment

Peter Shearman

Project Director; Head of Innovation, Cisco UKI



ONSIDE

Open Network Shared Spectrum Innovation and Design Environment

ONSIDE Partnership





Co-funded by







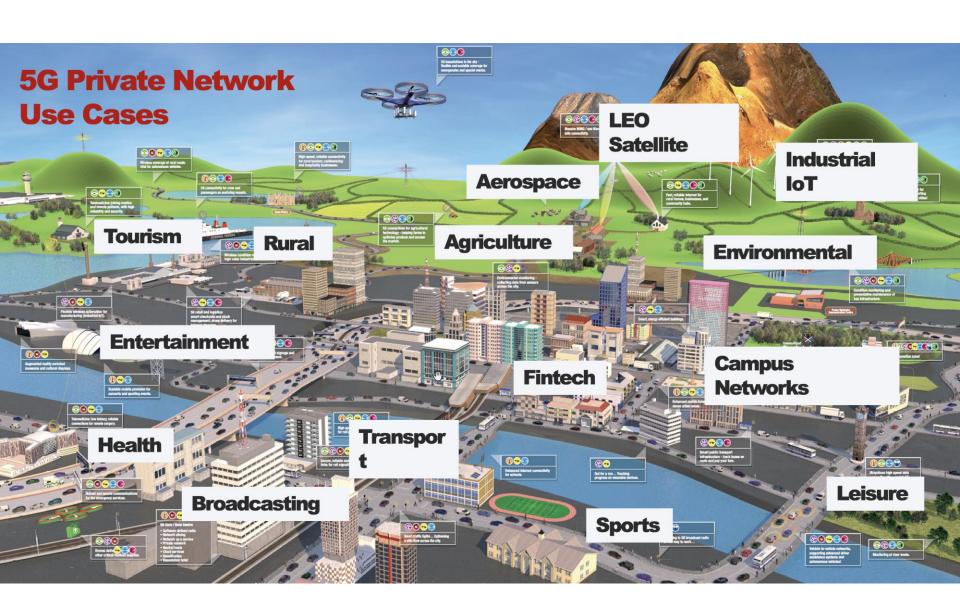












Spectrum Sandbox





Dejan Bojic

Head of Technical Design Authority, Future Network Programmes.



Department for Science, Innovation & Technology

Popup 5G Private Network Demonstration

University Of Strathclyde and Neutral Wireless



