# Accessibility

This accessibility statement applies to [**www.glasgowcityregion.co.uk**](http://www.glasgowcityregion.co.uk/)

This website is run by Glasgow City Region. We want as many people as possible to be able to use this website. For example, that means you should be able to:

* navigate most of the website using just a keyboard
* zoom to increase the font size on the website
* navigate most of the website using speech recognition software
* listen to most of the website using a screen reader

We've also made the website text as simple as possible to understand.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact citydealgcr@glasgow.gov.uk

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service (EASS)](https://www.equalityadvisoryservice.com/).

## Technical information about this website's accessibility

Glasgow City Region is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/TR/WCAG21/) AA standard.

## Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Some of our PDFs and Word documents are not fully accessible.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made) if they're not essential to providing our services.

In the future we plan to limit the use of PDF or Word documents on our website. Instead we will aim to create accessible web pages and will only use PDFs if it is essential.

New PDFs that are published will meet digital accessibility standards.

In the meantime, if you're experiencing any difficulties with a PDF on our website please email citydealgcr@glasgow.gov.uk.

**Preparation of this accessibility statement**

This statement was last reviewed on 09/07/2021