

#### Case Study 4

William had not worked for over 13 years and had battled with alcohol addiction. As William's background was in the catering industry and he had been a chef, it was important to be able to access fresh ingredients on a budget. Through Working Matters, he was given support to access a range of local services that could benefit him. William was later offered a catering position in a new local facility, at very short notice. As he required a Food Hygiene certificate immediately, the Case Manager was able to book a course within the week. The Case Manager was also able to give advice on the PVG application process and requirements.

William is now working full time and is doing well.