Case Study 2

John, based in Hamilton had a background in the catering industry but had been out of work for over ten years and battled with alcohol addiction. Through Working Matters John was given access a range of local services and was offered a catering position in a new local facility. The Working Matters Case Manager provided support to John with his application and as he required a Food Hygiene certificate immediately was able to book him a course within the week. John is now working full time and is doing well in his new role.