

Case Study 1

Brian registered for Working Matters in February 2016. He has been unemployed since 2007, due to issues with alcohol and depression. He had previous support from a number of local services and was keen to register for Working Matters for further support in gaining employment. Brian had completed a number of computing courses in the past which he had found beneficial in terms of structure and routine. He was keen to do more and Working Matters funded the cost of his Fee Waiver to allow him to use his ILA for further training.

As Brian was unsure how to search and apply for jobs, his dedicated Case Manager helped him with job search activities including registering on job sites, updating his C.V. and showing him how to apply for jobs by attaching his CV.

To further increase Brian's social circle, the Case Manager referred him to a local support group where he met some new friends and acted as a photographer for the group when they held a celebratory event.

The Case Manager also assisted Brian in successfully completing a health and safety course to start as a volunteer driver's mate. Through carrying this out on a weekly basis and visiting elderly clients in their homes, Brian and his Case Manager identified that he may be interested in a career as a Carer. When an opportunity arose for Brian to complete a locally organised course, he was very keen to complete this. He has successfully attended the accredited course and completed a work placement. Part of the course also includes a guaranteed job interview within the Care Sector and Brian is waiting to find out which organisation this will be with.